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# USER'S GUIDE

Digital Audio Baby Monitor

Hubble Listen, Hubble Listen Twin

The Features described in this user's guide are subject to modifications without prior notice.

# Welcome...

## to your new Hubble Digital Audio Baby Monitor!

Thank you for purchasing the Baby Monitor. Now you can hear your baby sleeping in another room.

Please retain your original dated sales receipt for your records. For warranty service of your Hubble product, you will need to provide a copy of your dated sales receipt to confirm warranty status. Registration is not required for warranty coverage.

For product related questions, please contact:

**Live Chat: [hubbleconnected.com](https://hubbleconnected.com)**  
**Email: [support@hubbleconnected.com](mailto:support@hubbleconnected.com)**

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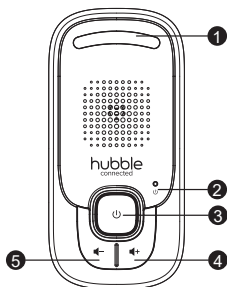
Visit **[support.hubbleconnected.com](https://support.hubbleconnected.com)** to download the User Guide with instructions, answers to frequently asked questions, and more to help you get the most from your product.

## Got everything?

- 1 x Parent unit \*
- 1 x Baby unit

\* 2 x Parent Unit for Hubble Listen Twin

# Overview of the Parent Unit



## 1. Sound Level Indicator

3 GREEN and 2 RED LEDs indicate the audio level being picked up by the microphone of baby unit. The more LEDs that light up, the louder the sound is. If no LED lights up, the sound level in the baby's room is below the threshold for the parent unit. The LEDs are also used when adjusting the speaker volume setting on the parent unit, with more LEDs indicating a louder setting, from 0 to 5.

## 2. Link Indicator

On when the parent unit is powered on and linked to the baby unit. Flashes when the parent unit is out of range of the baby unit.

## 3. Power

Press and hold to power on/off the parent unit.

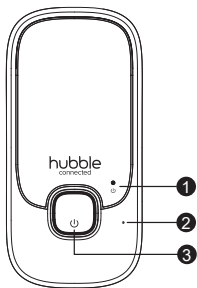
## 4. Volume +



Press to increase the speaker volume.

## 5. Volume -

Press to decrease the speaker volume.

# Overview of Your Baby Unit



- 1. Power Indicator**   
On when the baby unit is switched on.
- 2. Microphone**
- 3. Power button**   
Press and hold to power on/off the baby unit.

## Important guidelines for installing your Digital Audio Baby Monitor

- To use your baby unit and parent unit together, you must be able to establish a radio link between them, and the range will be affected by environmental conditions.
- Any large metal object, like a refrigerator, a mirror, a filing cabinet, metallic doors or reinforced concrete, between the baby and parent unit may block the radio signal.
- The signal strength may also be reduced by other solid structures, like walls, or by radio or electrical equipment, such as TVs, computers, cordless or mobile phones, fluorescent lights or dimmer switches.
- Use of other wireless products, such as wireless networks, Bluetooth® systems or microwave ovens may cause interference with this product, so keep the baby monitor away from these types of products, or turn them off if they appear to be causing interference.
- If the signal is poor, try moving the parent and/or the baby unit to different positions in the rooms.
- It is recommended to place the baby unit about 1 metre from the cot to ensure sound can be received and heard.
- It is essential to ensure sufficient clear space around the baby unit.

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# 1. Safety Instructions



Presence of un-insulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



## **WARNING:**

*Presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.*

*This digital audio baby monitor is compliant with all relevant standards regarding electromagnetic fields and is, when handled as described in the User's Guide, safe to use. Therefore, always read the instructions in this User's Guide carefully before using the device.*

- The socket outlet shall be installed near the equipment and shall be easily accessible.
- Determine a location for the baby monitor that will provide the best audio reception of your baby in his cot.
- NEVER place the baby monitor within the cot.
- Adult assembly is required. Keep small parts away from children when assembling.
- This product is not a toy. Don't allow children to play with it.
- This baby monitor is not a substitute for responsible adult supervision.
- Keep this User's Guide for future reference.
- Do not cover the baby monitor with a towel or blanket.
- Test this monitor and all its functions so that you are familiar with it prior to actual use.
- Do not use the baby monitor near water.
- Do not install the baby monitor near a heat source.

## **CAUTION**

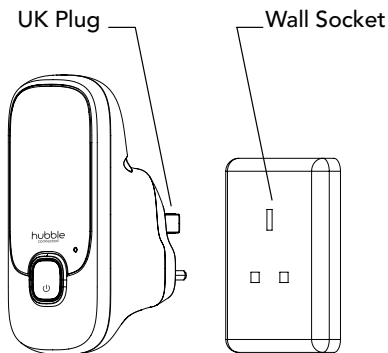
*In order to reduce the risk of fire or electrical shock, do not expose the device to water or humidity. Never disassemble the device. Opening the casing is dangerous and will invalidate the warranty.*

*Main plug is used as disconnect device and it should remain readily operable during intended use. In order to disconnect the apparatus from the mains completely, the mains plug should be disconnected from the mains socket outlet completely.*



## 2. Getting Started

### 2.1 Baby Unit Power Supply





1. Choose a proper location with easy access to the power outlet.
2. Plug the baby unit into the mains power in your baby's room. Ensuring sufficient clearance is given for it to detect sound and no more than 1 metre from the babies cot.
3. Plug in the parent unit where you want to monitor your baby.





## 3. Using the Digital Audio Baby Monitor

Please read these instructions carefully, and be aware that this baby monitor is only intended as an aid. It is not a substitute for responsible, correct parental supervision.

### 3.1 Power on/off the parent unit

1. When the parent unit is off, press and hold  until the Link Indicator is on. The parent unit is now powered on and will search for and link itself to the baby unit.
2. When the parent unit is on, press and hold  until the Link Indicator turns off. The parent unit is now powered off.



### 3.2 Power on/off the baby unit

1. When the baby unit is off, press and hold  until the Power Indicator is on. The baby unit is now powered on.
2. When the baby unit is on, press and hold  until the Power Indicator turns off. The baby unit is now powered off.

### NOTE

*Do not place the parent and baby units too close together, or you may hear a high pitched noise. This is not a fault. The units are designed to be operated at some distance apart, e.g. in separate rooms.*

### 3.3 Adjust speaker volume

There are 6 volume levels on the parent unit, including volume off. Press  to increase or  to decrease the volume of the parent unit respectively. The sound level LEDs will light up while adjusting the volume, to indicate the set level from 0 (off), 1 (quiet) to 5 (loud).





## 4. Disposal of the Device (Environment)

At the end of the product lifecycle, you should not dispose of this product with normal household waste. Take this product to a collection point for the recycling of electrical and electronic equipment. The symbol on the product, user's guide and/or box indicates this.



Some of the product materials can be re-used if you take them to a recycling point. By reusing some parts or raw materials from used products you make an important contribution to the protection of the environment.

Please contact your local authorities in case you need more information on the collection points in your area.

Dispose of the battery pack in an environmentally-friendly manner according to your local regulations.



## 5. Cleaning

Clean the Digital Audio Baby Monitor with a slightly damp cloth or with an anti-static cloth.

Never use cleaning agents or abrasive solvents.

### Cleaning and care

- Do not clean any part of the product with thinners or other solvents and chemicals - this may cause permanent damage to the product which is not covered by the warranty.
- Keep your Digital Audio Baby Monitor away from hot, humid areas or strong sunlight, and don't let it get wet.
- Every effort has been made to ensure high standards of reliability of your Digital Audio Baby Monitor. However, if something does go wrong, please do not try to repair it yourself - contact Customer Service for assistance.




## 6. Help


### Link light on the parent unit does not come on

- Check whether the parent unit is powered on.

### Link light on the parent unit flashes

- The parent unit and the baby unit may be out of range with each other. Reduce the distance between the units, but not closer than 1.5 metre.
- The baby unit may be switched off. Press and hold the  key on the baby unit to switch on the baby unit.

### The parent unit beeps

- Lost connection with the baby unit. Reduce the distance between the parent unit and the baby unit, but not closer than 1.5 metre.
- The baby unit may be switched off. Press and hold the  key on the baby unit to switch on the baby unit.

### Cannot hear sound or baby cry from the parent unit

- The volume level in the parent unit may be set too low, increase the volume level of the parent unit. Refer to section 3.4 for volume level settings.
- The parent unit and the baby unit may be out of range with each other. Reduce the distance between the units, but not closer than 1.5 metre.

### The baby monitor system produces a high-pitched noise

- The parent unit and the baby unit are too close to each other. Make sure the parent unit and baby unit are at least 1.5 metre away from each other.
- The speaker volume of the parent unit maybe set too high. Decrease the volume of the parent unit.



## 7. General Information

If your product is not working properly, read this User Guide.

Contact Customer Service:

**Live Chat:** [hubbleconnected.com](https://hubbleconnected.com)

**Email:** [support@hubbleconnected.com](mailto:support@hubbleconnected.com)

### **Consumer Products and Accessories Limited Warranty ("Warranty")**

Thank you for purchasing this Hubble Smart Nursery branded product manufactured by Hubble Baby (HK) Limited ("HUBBLE").

#### **What Does this Limited Warranty Cover?**

Subject to the items listed below in the section "What is not Covered" HUBBLE warrants that this Hubble connected branded product ("Product") will be free from defects in material and workmanship under normal use for a period of 2 years from the date of purchase and that any certified accessory ("Accessory") sold for use with this product will be free from defects in materials and workmanship under normal use for a period of 90-days from the date of purchase. This Limited Warranty is your exclusive warranty and is not transferable.

#### **What is not covered?**

This Limited Warranty excludes and does not cover:

- Normal deterioration or wear resulting from use;
- Damage caused by or resulting from misuse, abuse, or accident;
- Damage caused by or resulting from improper operation or storage;
- Damage caused by or resulting from contact with foreign substances, including, but not limited, to liquid, water, rain, humidity, perspiration, sand, dirt, and/or food;
- Damage caused by or resulting from the use of Non-Hubble Smart Nursery branded or certified Products or Accessories or other peripheral equipment;



- Damage caused by or resulting from modifications, alterations, tampering, improper installation, or repairs by someone other than Hubble connected or their authorized representatives;
- Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories; and,
- Periodic maintenance, repair and replacement of parts due to normal wear and tear.

### **What Other Limitations Are There?**

THIS LIMITED WARRANTY SETS FORTH THE ENTIRE LIABILITY OF HUBBLE AND CONTAINS YOUR SOLE AND EXCLUSIVE REMEDY. OTHER THAN THIS LIMITED WARRANTY, HUBBLE MAKES NO ADDITIONAL REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IF YOUR STATE DOES NOT PERMIT THE DISCLAIMER OF WARRANTIES, THEN THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE IS LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. REPAIR OR REPLACEMENT IS YOUR SOLE AND EXCLUSIVE REMEDY AGAINST HUBBLE AND Hubble Smart Nursery. IN NO EVENT SHALL HUBBLE OR Hubble Smart Nursery's LIABILITY TO REPAIR OR REPLACE YOUR PRODUCT OR ACCESSORY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT AND ACCESSORY AND HUBBLE AND Hubble Smart Nursery's TOTAL LIABILITY FOR DAMAGES ARISING FROM THIS LIMITED WARRANTY SHALL NOT EXCEED THE PRICE YOU PAID FOR THE PRODUCT AND ACCESSORY REGARDLESS OF WHETHER SUCH CLAIM ARISES UNDER CONTRACT, STATUTE, TORT OR OTHERWISE. IN NO EVENT AND UNDER NO CIRCUMSTANCES WILL HUBBLE OR Hubble Smart Nursery BE LIABLE FOR DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE



THE PRODUCTS OR ACCESSORIES. ALL DISCLAIMERS, LIMITATIONS OF LIABILITY AND MODIFICATIONS OF WARRANTIES STILL APPLY EVEN IF THE LIMITED REMEDY OF REPAIR AND REPLACEMENT FAILS OF ITS ESSENTIAL PURPOSE.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights, and you may have other rights that vary from one jurisdiction to another.

### **Who is covered?**

This Warranty extends only to the first consumer purchaser and is not transferable.

### **What will HUBBLE do?**

HUBBLE or its authorized distributor at its sole discretion will, at no charge, repair or replace any Products or Accessories that do not conform to this Warranty. In the event that replacement is necessary to remedy a defect in material or workmanship, HUBBLE may use new or remanufactured products, accessories or parts of equal quality to the original Product or Accessory.

### **How to Obtain Warranty Service or Other Information?**

To obtain service or information, please contact us by:

**Live Chat:** [hubbleconnected.com](https://hubbleconnected.com)

**Email:** [support@hubbleconnected.com](mailto:support@hubbleconnected.com)

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a HUBBLE Authorized Repair Center.

You must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, (e) your name, address, email address and telephone number.



These terms and conditions constitute the complete warranty agreement between you and HUBBLE regarding the Products or Accessories purchased by you, and supersede any prior agreement or representations, including representations made in any literature publications or promotional materials issued by HUBBLE or representations made by any agent, employee or staff of HUBBLE, that may have been made in connection with your purchase of any Product and/or Accessory.

## EU Declaration of Conformity (DoC)

The product is in conformity with the essential requirements of Article 3.1 (a) the protection of the health, property and safety, 3.1 (b) an adequate level of electromagnetic compatibility and 3.2 effective use of the spectrum of Radio Equipment Directive 2014/53/EU.

Download User Guide from website: [support.hubbleconnected.com](https://support.hubbleconnected.com)



## 8. Technical Specifications

RF frequency band	1881.792 MHz - 1897.344 MHz
Channels	10
Operating temperature	5°C - 45°C
Baby unit voltage	Input: 100-240V AC, 50/60Hz, 150mA
Parent unit voltage	Input: 100-240V AC, 50/60Hz, 150mA







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